

Full Spectrum CRM Privacy Policy

Effective February, 2006

Full Spectrum CRM's Commitment to Privacy:

Full Spectrum CRM will never sell, rent, lease or otherwise monetize your personal information. We do not and will not violate our customer's trust.

Full Spectrum CRM is committed to respecting your privacy and taking all reasonable efforts to protect your information. We take privacy very seriously and post this notice to explain our Privacy Policy and explain what we do with the personal information that we collect from our customers. Please take the time to review this notice and check back as we reserve the right to update it from time to time. Any future changes made will still adhere to our policy to never use, sell, rent or otherwise disclose the information given by a user in a personally identifiable manner.

What we collect and why?

Upon signing with Full Spectrum CRM, you will be required to provide your name, billing address, and contact phone number. At sign up you also create your own login id and password that is known only to you and Full Spectrum CRM. Full Spectrum CRM strongly discourages the sharing of your login id and password with anyone. You, the Account Holder, are responsible for the safety and security of your login id and password. Any information you or anyone with your login id and password uploads into the Full Spectrum CRM application in the form of files, contact information, industry knowledge, maps and/or financial information remains your sole and exclusive property. Please note that this information is subject to the Full Spectrum CRM Terms of Service which may be found at this link:

<http://www.fullspectrumcrm.com/terms.html>

Who sees your personal information?

Only Full Spectrum CRM employees trained in our security processes with managerial oversight would ever have access to your personal information defined as Name, Billing Address, Contact Phone Number and Login ID and Password. Primarily this information is accessed to provide customer service and resolve any issues that may arise. Only our accounting personnel will have access to your credit card information, any other Full Spectrum CRM employee will not. We may use outside contractors to help us provide some of the services we offer. If we need to disclose personal information for them to be able to provide the services in question, it is with the requirement that the information is kept confidential and is used only for those services. These contractors and/or vendors are bound to adhere to our Privacy Policy and all of the restrictions on Full Spectrum CRM information pertain to them as well.

Privacy with Full Spectrum CRM

Full Spectrum CRM will never ask for your login id, password or any other personal information in an unsolicited phone call, email or letter. Should any one contact you requesting such information, please contact Full Spectrum CRM directly via email at: support@fullspectrumcrm.com. Any contact with Full Spectrum CRM customer service in which personal information is exchanged with a customer service representative will be used only for the purpose of satisfying that request. Any personal information you provide will not be recorded or used for any reason beyond that of the stated request without your consent.

Privacy with our advertisers

Full Spectrum CRM's site (<http://www.fullspectrumcrm.com>) contains links to various other sites. Each of these sites has a privacy policy that may differ from that of Full Spectrum CRM. The privacy practices of other websites linked to Full Spectrum CRM are not covered by this Privacy Policy. Full Spectrum CRM

will not disclose any of the personal information supplied upon sign-up to any other third party except as expressly mentioned in this notice. This information will not be released by Full Spectrum CRM to other parties unless required by law.

Email Policy

Full Spectrum CRM does not support spamming by our Account Holders and we explicitly prohibit it in our Terms of Service. If you would like to report an incident of spamming, please email support@fullspectrumcrm.com. We will investigate and take suitable action at our discretion. Full Spectrum CRM does advertise via email from time to time. Any email Full Spectrum CRM sends will fully comply with the CAN-SPAM Act.

Cookies Are Used

Cookies are small text files that a web site can write to your computer. Cookies are used throughout the Full Spectrum CRM application to identify you and store application settings. These files are in no way a threat to your computer.

Your Responsibilities

It is the Account Holder's responsibility to update and maintain accurate contact information with Full Spectrum CRM. You can report changes to your information by emailing support@fullspectrumcrm.com.

We will post all changes to this Privacy Policy notice on our site (<http://www.fullspectrumcrm.com>). Please check for revisions when you visit our site again so that you will always be aware of our policies and any changes that might occur.